Attendee Wireless Internet

BROADBAND WIRELESS

Smart City offers 802.11 a/g attendee wireless service throughout the Orange County Convention Center's meeting rooms and public spaces.

Instant Internet
$12.95 per day*

HOW DO I CONFIGURE MY WIRELESS CONNECTION?

- Set the network name (SSID) in your wireless configuration utility to "Instant Internet". We do not recommend using automatic settings or using the network name "ANY".
- Be sure to set your TCP/IP properties to "Obtain an IP address automatically" (DHCP).
- If requested, choose Infrastructure mode rather than ad-hoc mode.
- Turn any encryption (WEP) off.
- You will need to access this service with the login and password created when you make your purchase.
- For best result please utilize 802.11 a.

*Coverage cannot be guaranteed. See terms and conditions for more information.
**Compatibility may vary and on-site support is not provided for this service.

REMEMBER TO OPEN YOUR BROWSER

To utilize advanced services such as VPN or corporate e-mail please remember to open your browser first to complete the log-in process.

DO YOU SUPPORT VPN?

Yes. Most VPN (virtual private network) connections are supported**. If your computer allows Internet remote access into a corporate network, then you may connect. If your company has a VPN, you should be able to run your VPN or secure tunnel client software. Please note that due to some corporate policies these services may be restricted or require additional support from your corporate IT professionals.

IS MY DATA SECURE?

Wireless transmissions, by their nature, can be intercepted very easily. Our network was designed for ease of use, and data is not automatically encrypted or password protected.

CAN I USE THIS SERVICE ON MULTIPLE DEVICES?

No. Wireless accounts are device specific and cannot be transferred between multiple devices.

CAN INTERFERENCE AFFECT MY WIRELESS CONNECTION?

Yes. Wireless service is inherently vulnerable to interference from other devices that transmit similar radio frequency signals or that operate within the same frequency spectrum.

Smart City cannot guarantee that interference will not occur. Smart City does NOT recommend wireless service for mission critical services such as presentations or product demonstrations.

WHAT IF I HAVE SERVICE ISSUES?

Should you have problems please contact the Smart City help desk or call us at 888-446-6911. Please note that this service does not include on-site support or configuration assistance.

Orlando
Orange County Convention Center
The Center of Hospitality, where it's all about *your* experience.